Gourmet Restaurant Management System Problem Statement

Group 6 is designing a Software Management System for a specific restaurant to make the process flow of the business much easier and make it more profitable.

The system consists of two primary actors which are the Customer and the Restaurant manager. The customers will sign in using their details and these will be stored onto the database, after a successful setup the customers will then be able to sign in onto the system perform certain actions such as make orders, reservations, home delivery, etc. Customers will be able to use devices such as desktops, laptops, tablets and mobile phones to interact with the system. The restaurant manager will use the system to manage stock inventory, menu planning, reservations, track delivery and so on.

The secondary actor is the system administrator who is responsible for all computer related services such as setting-backups of databases, stopping/restarting system services, general system maintenance, etc. There will be different administrators with different 'powers', these will include different members of the stuff, General Manager, Assistant Manager and the Maitre'De.

The management software will make everyone’s job easier so that they can complete their tasks perfectly, ensuring quality and speed of the service.  This therefore sums up that having restaurant management software is 100% profitable.